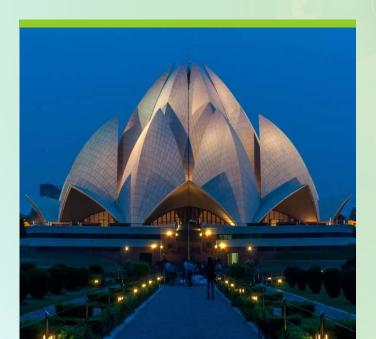


Why work With us?



15 Year



In Healthcare, Medical, IT and Services

5 Countries



Where we service

123 Staff



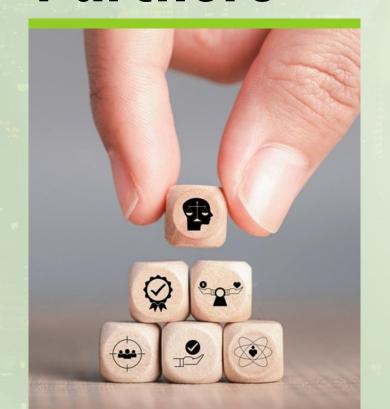
Our Staff Strength

Our software products cover all requirements within a healthcare system. We design, build and operate solutions, managing over 150 Medical & Diagnostic Institutions across the world.

Our software solution includes Revenue Cycle Management (RCM), Health Insurance Contracts & Claims Management System, HMIS, eHealth, mHealth, EMR, Clinical & Radiological System, Medical Imaging System, and the Hospital ERP.



Our Industry Partners















Our Esteemed Clients - INDIA











संजय गाँधी स्नातकोत्तर आयुर्विज्ञान संस्थान Sanjay Gandhi Postgraduate Institute of Medical Sciences



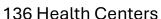






















Our Esteemed Clients - MEA Region





















جمیرا Jumeirah













Our Expertise

Solutioning



- 250- 1800 Bed Hospital
- 1 to 150 Hospitals and Chain
 - 12-56 Module Stack built on Latest Technologies

Infratructure



- Nation Wide Data
 Centres
- State-wide DC and DR
- Servers with 20
 Million Patient
 data with 80TB
 Size

Data Migration



- 2 Years to 18Years of LegacyData
- Demographics,
 Clinical and
 Financial Data
 Migrated
 - Successful Data
 Migration in more
 than 8 Healthcare
 Enterprises

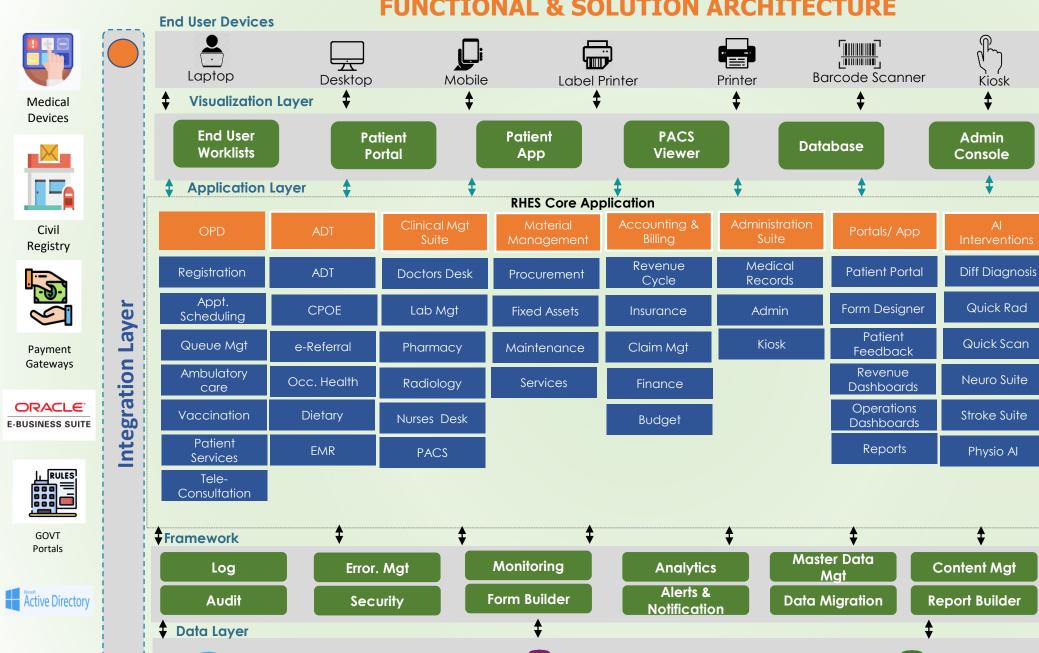
Analytics



- Clinical Data
 Analytics
- Population Data
 Analytics
- Disease Data
 Analytics
- Machine Learning based Analytics

FUNCTIONAL & SOLUTION ARCHITECTURE

Data Synchronization Layer



Data Cachina Layer

Quality Layer

Kiosk

Interoperability

Availability

Scalability

Performance

Data Base

Single Sing On

Encryption

Authorization

Authentication

Security Layer







spring

MVC





spring











BUSINESS SERVICE





spring services



SECURITY



WORKFLOW

MODEL VIEW

























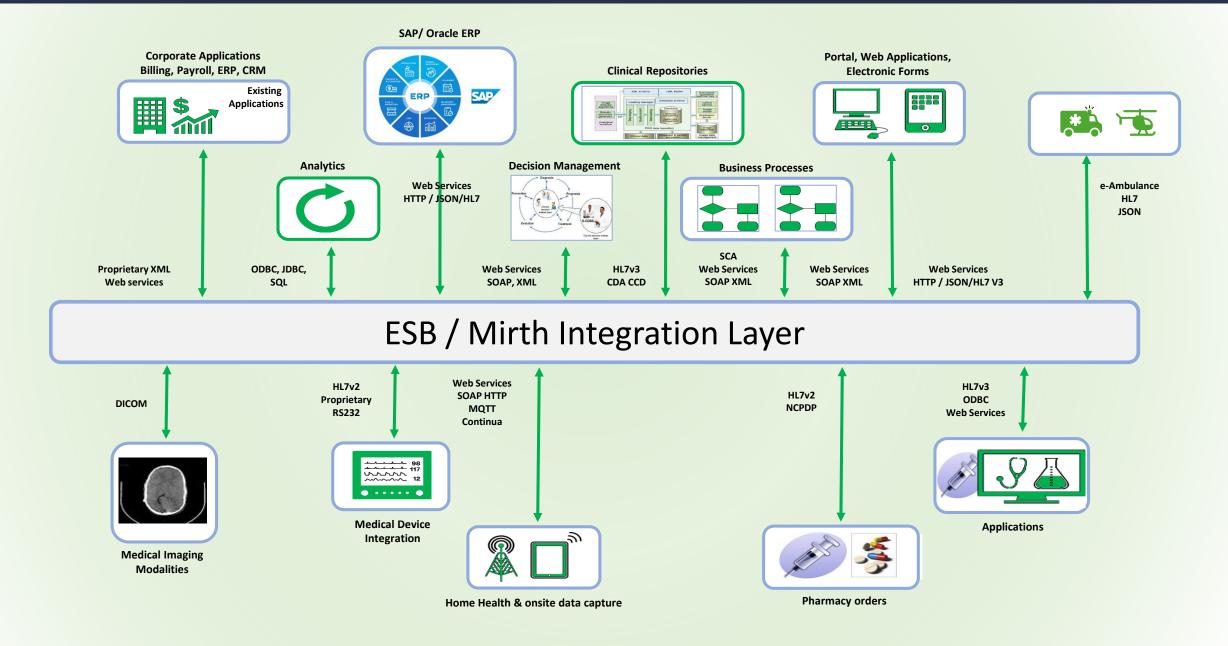






MONITORING

Third Party Integration Using ESB/Mirth as Integration Layer



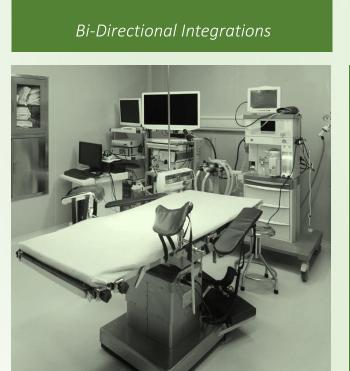
Al Interventions



- ➤ AI-Powered Differential Diagnosis An intelligent clinical support solution where clinician input chief complaints and clinical parameters, and AI algorithms instantly suggest possible diagnoses enhancing decision-making, saving time, and improving patient outcomes.
- ➤ Tamper proof Voice to Text Seamlessly capturing patient-doctor conversations through AIpowered Voice-to-Text, securely stored and verified on blockchain for trusted, tamper-proof medical records.
- Scribe to Text Simplifying life for nurses and doctors by digitizing clinical documents in real-time no more bulky paper files, just seamless, instant access to patient records.
- ➤ AI Assistant for Interactive Appointment Booking A smart, user-friendly virtual assistant designed to help users seamlessly book, reschedule, or cancel appointments through natural, real-time conversations.

45+

Lab Equipment's Integrated Seamlessly





35+

Imaging & Radiology Modalities Integrated

Using HI7 & DICOM Standards

55+

Portals & Other Medical Devises

HL7, FHIR, JSON & DB Integrations



Standards & Compliance

Industry Standard	Description
HIS Application Web 2.0	Web enabled application, Web 2.0
Information access/ transfer protocols	SOAP, HTTP/HTTPS
Interoperability	Web Services, Open standards
Information Security	System to be ISO 27001 compliant
Operational integrity & security management, SM	System to be ISO 17799 compliant, ISO 20000
IT Infrastructure management	ITIL / EITM specifications
Project Documentation	IEEE/ISO specifications for documentation
Internet Protocol	IPv6 ready equipment
UHID	Unique Health Identifier, as a unique (primary or secondary) patient identifier.
Medical standards	DICOM 3.0 Compliant
HL7/FHIR	Seamless handling of inbound and outbound HL7 messages from any system that has similar capabilities; V2.3 or above
Equipment compatibility	All equipment will be used with international bench-marks that are workable in India
Meta Data and Data Standards (MDDS)	The HIS Solution shall adhere to Meta Data and Data Standards (MDDS) as approved by the Ministry of Health & Family Welfare, Government of India.
International Classification of Traditional Medicine (ICTM)	Ayurveda, Yoga, Unani, Siddha, Homeopathy systems of medicine as distinct from the allopathic (Western) system of medicine



WhatsApp Business



SMS Gateways



POS Integration



Kiosk Integration

- **Welcome Messages**
- **Appointments Scheduling**
- **Payment Confirmations**
- **Invoice / Receipts Sharing**
- **General Reminders**
- **Admission Notifications**
- **Transfer Notifications**
- **Discharge Notifications**
- **Payment Due Notifications**
- **Critical Value Alerts for Labs**
- Vaccination Reminders
- **Awareness Campaign** messages
- 24/7 Chatbot

- Time-slot or token updates
- **Appt Rescheduling Alerts**
- **Appt Cancellation Alerts**
- **Results Ready Alerts**
- **Payment Links**
- Insurance approval/rejection alerts
- **OTP Validations**
- **Comply with Telecom** Regulations.

- **POS Integration**
- **Real Time Bill Payment**
- **Multi-Mode Payment Support**
- **Centralized Billing Dashboard**
- **Dedicated Reports for POS Payments**
- **Error Free Payment** Reconciliation
- **Counter wise POS Mapping**
- **Refund & Cancellation** Handling
- **Integrated with Finance**

- Patient Self-Registration / Check-In
- **Appointment Mgt**
- Demographic & ABHA **Updates**
- **Bill Payment & Invoice Printing**
- **Reports Access & Printing**
- Token / Queue System Integration
- Feedback Collection / **Patient** Survey

Our Engagement Process - High Level View

Business Alignment

Solution Envisioning

Value Creation

1 Contextual Study

- Identify & engage key stakeholders
- Engage with Business/Clinical Decision Makers to discover Product Level Business Rules
- Understand current pain points and validate need for new data-driven features/changes
- Discover and determine customer use case and plan key business outcomes
- Documented Expected Outcomes

2 Virtual Hospital Run

- Set-up Virtual Hospital Group Hospitals in RHES Environment
- Gather data, perform transactions and finalize the Gaps & Requirements
- Perform Master Data & Legacy Data porting needs & steps to achieve
- Run the Virtual Hospital as Business Days to simulate adoption of RHES

3 UAT - Pre-Prod Run

Business Stimulation

- Simulate the UAT Environment mimicking actual environment
- Run Business Days
- Validate Clinical & Administrative Data capture
- Monitor and publish Results
- Stabilize the RHES for Functionality & Performance
- Feed progress reviews with regular Operational & Clinical benefits

4 UAT-Pre-Prod Run

- Start with 1st Hospital
- Capture Learnings
- Realign approaches & practices
- Progressively iterate the remaining Hospitals
- Stabilize the Application, Adoption & Outcome progressively





Contac Us

Plot No-A815, MIDC Industrial Area, Kopar Khairane, Navi Mumbai, Maharashtra - 400709.



Cffice: +91-9322673077 | +91-8976074090 | +91-8080321777 | +91-9321548914



